

LAURA ASHLEY  
HOME

arley rattan  
furniture

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: [http://www.lauraashley.com/page/care\\_guides](http://www.lauraashley.com/page/care_guides)

Hier finden Sie den Ratgeber in deutscher Sprache: [http://www.lauraashley.com/page/care\\_guides](http://www.lauraashley.com/page/care_guides)

## **Arley**

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces that will bring pleasure for years to come.

- Add a touch of luxury to your conservatory with our new Arley rattan collection.
  - Lightweight and durable rattan is woven around a sturdy cane frame and finished with a harvest brown wash.
  - The comfortable and reversible seats cushions are filled with a foam filling for low maintenance. These are upholstered in a selection of Laura Ashley fabrics.
  - Back cushions are filled with a high quality fibre which will require regular plumping to maintain comfort and shape.
  - Occasional tables feature the same lightweight sturdy frames and with toughened glass tops.
- With careful use these finely made pieces will give many years of satisfaction.

## **FEATURES OF RATTAN**

- Rattan is a natural product and each piece will have a slightly different weave.
- Woven in stranded sections these will be tucked in by hand at the end of each strand, due to hand finishing, these ends may occasionally be visible.

### **Natural Cane**


Variation in grain, shading and colour between different products and within the same product can occur. Natural cane will remain strong however its appearance will change and sunlight can turn it a silvery grey.

### **Storage and Use**

Arley is designed for an indoor setting. If used outside in good weather it should be returned indoors after use.

These are all normal features of any natural rattan furniture.

## **FABRIC SELECTION**

- Available in a limited selection from our wide range of beautifully designed fabrics, details including composition and features can be found in the Laura Ashley catalogue or our website [www.lauraashley.com](http://www.lauraashley.com). Take time to understand the properties and natural features to choose a fabric perfect for you.
- Delicate fabrics such as velvets and chenilles exhibit shading variations, crushing lines and bruising, which create unique features.
- Fabrics with a linen and/or cotton content can pill and have fine threads visible. Some may display slub characteristic effects and may include occasional seeds and husks which is a normal feature.
- Linen has a natural tendency to crease which enhances its textural appearance, creases will soften as the fabric relaxes in use. Pilling can occasionally occur in early stages of use, which is a feature of such fabrics.
- Due to the methods of dyeing used with certain fabrics there are sometimes slight variations in colour shading, which can occur within the same batch and are quite normal.
- Upholstery fabrics are not pattern matched unless marked by  in the catalogue, when they are partially matched as an example, stripes may match vertically however piping and inside back joins on sofas with cushions are not matched.
- Any fabric samples used in your selection are illustrative of the design and colour only.
- Delivered Laura Ashley upholstered products may differ due to fire resistant treatment which could alter the texture and appearance from that of the swatch.
- Every effort is made to ensure that the products supplied correspond as closely as possible to samples in our stores, catalogue, swatches and our website. However, variations may occur during normal manufacturing between batches, and due to the unique characteristics of natural materials.

## **EXPANSION AND MOVEMENT**

- All rattan will display movement from season to season because of changes in atmospheric temperature and humidity.
- We do not recommend locating products in excessively high or low temperatures, or where the environment is often damp as this may cause product issues.

## **LEVELLING, ASSEMBLY AND MOVING PRODUCTS**

- Furniture must be positioned on a level surface to ensure it does not rock, if the product is moved, levels should be rechecked, the use of felt pads or wedges on feet can assist if the floor is not level.
- Take care when moving products. We recommend they are lifted by two persons as dragging items across the floor will cause damage to the joints.
- Large items which are assembled on site from multiple sections should be disassembled before relocation to a new position.
- Self assembly items should be assembled at the intended location and lifted carefully into position.
- Assembled products from time to time require all fixings and joints tightening to prevent loosening which can create squeaks and movement, full instructions are enclosed with your product.

## **SUNLIGHT AND HEAT**

- Avoid exposing your furniture to excessive heat e.g. by placing it in front of a radiator, as this can cause cracking. A minimum 30cm clearance from heat sources is advised.
- Direct sunlight will cause the colour of all rattan and fabric to change, this will be more readily apparent if the furniture is placed under a window or in bright sunlight.
- Leaving items such as vases or ornaments in one place on a piece of furniture in sunlight may leave a mark when it is removed. Such marks should blend in with time.
- Never place hot dishes directly on to surfaces, we recommend you use tablemats. Prolonged use of hot electrical equipment, such as a laptop, on top of furniture may also cause scorching.
- The dark rubber feet used on electrical and other equipment occasionally contain chemicals that can leave a permanent mark on furniture surfaces care should be taken.

## **SEAT PADS, FILLINGS & SEAT COVERS**

Our cushions contain high quality fillings carefully calculated to give the correct loft for each range. All cushion fillings will compress when used, just like a pillow. The appearance and performance of your cushions can be restored and preserved by regular maintenance.

Follow these simple steps as soon as your furniture is in use:-

### **Fibre**

- This is a soft and comfortable filling.
- After each days use plump back cushions firmly on the edges to restore air between the fibres which will maintain their look and comfort preventing fibres binding.
- At least weekly complete the following maintenance; the more often this is carried out the better the filling will perform.
  1. Place the cushion on one of its outside edges and beat the opposite side edge of the cushion inwards with the flat of your hands. The more vigorously you do this, the better.
  2. Turn the cushion round a quarter turn onto the next side and repeat until all four sides have been beaten.
  3. Finally, give the cushion a shake and replace.
  4. Remove the pad interiors from their covers regularly to plump them.

### **Foam Cushions**

- This is a firmer and more supportive filling than fibre.
- Seat covers should be rotated and redressed regularly to realign the seat edges. Occasional firm plumping on the edges will help maintain the shape.

### **All Pad Fillings**

- Fillings which are not maintained correctly from the beginning will bind and become difficult to restore, losing comfort and shape.
- Swap reversible cushions around and turn where possible to ensure equal wear.
- Non-reversible cushions should have the pad removed from the cover and turned over regularly.

## GENERAL MAINTENANCE INSTRUCTIONS

To prolong the life of your Arley furniture we advise the following:

### Cleaning

- To maintain the appearance of your rattan we recommend regular dusting with a soft cloth or brush. It may occasionally be wiped with a soft cloth very lightly dampened with a mild detergent solution and dried with a lint-free cloth.
- Glass or mirrored panels should be cleaned using a non solvent based glass cleaner and soft cloth, carefully avoiding contact with rattan or fabric sections.
- Remove all spills immediately. Blot liquid spills with a clean, dry, white cloth; work towards the centre of the spill. Do not rub or use abrasive cleaners as this may damage the furniture.
- Some of our fabrics have a protective coating applied, however periodic cleaning of the entire piece is still essential to maintain appearance and prevent premature fading and wear as ground in dirt will damage the fabric.
- Do not dry clean or wash covers unless it is specifically stated that you can, as doing so could result in a loss of fire retardant properties and cause fabric durability issues.
- Please follow the cleaning instructions on the label carefully and check your cleaner has conducted a successful patch test before commencing. A number of nationwide cleaners are available including Safeclean on 0800 585 693\*.

### Care - To Avoid Unnecessary Damage

- Protect delicate flooring from potential marking by feet or legs using felt pads or castor cups.
- Do not drop furniture onto corners or feet, or lean backwards on two legs as this will weaken and damage frames, feet or legs.
- Prevent sharp objects such as toys, buckles and heels from coming into contact with your furniture.
- Avoid exposure to water or excessive sun to prolong the life of cane and faux rattan.
- Avoid contact with any chemicals such as hair & skin preparations, fake tans, insect repellants and other cosmetics, or household cleaning material, other than those recommended as these may affect the finish.
- If your furniture becomes soiled, scratched, chipped or suffers other damage we recommend professional help is sought to restore it.
- If you have relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are offered including Guardsman Home Services\* 0845 6020789 or for cleaning Safeclean\* on 0800 585 693.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.