

LAURA ASHLEY
HOME

ashwell
furniture

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: http://www.lauraashley.com/page/care_guides

Hier finden Sie den Ratgeber in deutscher Sprache: http://www.lauraashley.com/page/care_guides

ASHWELL FURNITURE

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces that will bring pleasure for years to come.

- Our timeless Ashwell range is a classic shape that allows itself to fit in with any room scheme.
- Traditionally designed it features turned wooden handles, wooden runners, and a profiled MDF top and bottom plinth.
- Made predominantly of MDF with a choice of colours, each piece of this capsule range is hand painted inside and out, resulting in visible brush strokes that adds to the character.
- Each piece is then finished with several coats of clear lacquer for a low maintenance finish.
- The wardrobe features an adjustable shelf.

With careful use these finely made pieces will give many years of satisfaction.

FEATURES OF MODERN MATERIALS

Joint Lines

These are a feature of all painted MDF furniture and can sometimes be visible through the painted surface they do not affect performance

EXPANSION AND TIMBER MOVEMENT

- All timber and MDF will move from season to season because of changes in atmospheric temperature and humidity occasionally making moving parts a little stiffer to operate.
- Ease any stiff drawers by rubbing a little candle wax on the drawer runners.
- Locating products in an often damp environment or in excessively high or low temperatures is not recommended and may cause product issues.

LEVELLING, ASSEMBLY AND MOVING PRODUCTS

- It is essential your furniture is positioned on a level solid surface to ensure that doors hang and open correctly and the product does not rock, use felt pads on feet to assist if floor not level.
- Products with doors have wedges to square doors if floor not level, place a wedge under the feet to raise corner as required, and snap off when furniture in place for several days so no longer visible.
- If doors fail to operate smoothly, or the product is moved, levelling should be rechecked.
- Take care when moving products. We recommend they are lifted by two persons as dragging items across the floor will cause damage to the joints.
- Large items which are assembled on site from multiple sections should be disassembled before relocation to a new position.
- Self Assembly items should be assembled at the intended location and lifted carefully into position.
- Assembled products from time to time require all fixings and joints tightening to prevent loosening which can create squeaks and movement, full instructions are enclosed with your product.

SUNLIGHT AND HEAT

- Avoid exposing your furniture to excessive heat e.g. by placing it in front of a radiator, as this can cause cracking. A minimum 30cm clearance from heat sources is advised.
- Direct sunlight will cause the colour to change, even if it is painted or lacquered, this will be more readily apparent if the furniture is placed under a window. Use in hot and sunny conservatories is not recommended.
- Leaving items such as vases or ornaments in one place on a piece of furniture in sunlight may leave a mark when it is removed. Such marks should blend in with time.
- Never place hot dishes directly painted surfaces, we recommend you use tablemats. Prolonged use of hot electrical equipment, such as a laptop, on top of furniture may also cause scorching.
- The dark rubber feet used on electrical and other equipment occasionally contain chemicals that can leave a permanent mark on furniture surfaces care should be taken.

MAINTENANCE AND CARE INSTRUCTIONS

We recommend the purchase of a Guardsman Protection Plan* at time of ordering (exclusions apply), to offer extra peace of mind in case of accidents.

To prolong the life of your furniture we advise the following:

Cleaning

- To maintain the appearance of your furniture we recommend regular dusting with a soft cloth. It may occasionally be wiped with a soft cloth very lightly dampened with a mild detergent solution and dried with a lint-free cloth.
- A beeswax furniture polish from a reputable supplier may also be used.
- The repeated use of a polish containing silicone is not recommended, as it will lead to a build up of a silicone film altering the appearance of the piece.
- Glass or mirrored panels should be cleaned using a non solvent based glass cleaner and soft cloth, carefully avoiding contact with wooden or painted sections.
- Any upholstered seats should be maintained regularly with a soft brush and/or gently vacuuming and periodic cleaning is required to maintain appearance and prevent premature fading and wear.
- Follow cleaning instructions carefully, spills should be removed immediately by blotting with a dry white cloth. If the spillage causes staining or the piece requires routine cleaning, we recommend a specialist cleaner.

Care

- Protect delicate flooring from potential marking by feet or legs using felt pads or castor cups.
- Do not drop furniture onto corners or feet, or lean backwards on two legs as this will weaken and damage frames, feet or legs.
- Prevent sharp objects such as toys, buckles and heels from coming into contact with your furniture.
- Avoid contact with chemicals such as hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials other than those recommended as these may affect the finish.
- If your furniture becomes soiled, scratched, chipped or suffers other damage we recommend professional help is sought to restore it.
- If you have relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are offered including Guardsman Home Services* 0845 6020789 or for cleaning Safeclean* on 0800 585 693.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.