

LAURA ASHLEY
HOME

Upholstered
Bedsteads, Headboards
and Storage Boxes

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: http://www.lauraashley.com/page/care_guides

Hier finden Sie den Ratgeber in deutscher Sprache: http://www.lauraashley.com/page/care_guides

Made in the UK

UPHOLSTERED BEDSTEADS, HEADBOARDS AND STORAGE BOXES

Add a touch of English elegance to your bedroom by selecting one of our beautiful handmade upholstered beds, headboards or storage boxes.

- Laura Ashley upholstered bedsteads, headboards and storage boxes are constructed to high standards from carefully selected materials, individually inspected before leaving the factory to give you years of comfort and satisfaction when given the correct care and routine maintenance.
- We offer a choice of sizes in our upholstered bedsteads, headboards and storage boxes ranges to suit all needs, double (4'6"), king (5') and super king (6').

The advice in this guide is given to ensure you will be delighted with your purchase and help you to achieve satisfaction. Please take time to familiarise yourself with the information below.

FABRIC SELECTION

- Composition and features of our wide range of beautifully designed fabrics can be found in our catalogue or at www.lauraashley.com. Take time to understand the properties and natural features of the fabric you have chosen to select a fabric perfect for you.
- Delicate fabrics such as velvets and chenilles have a raised pile and exhibit shading variations, crushing lines and bruising, which create unique features, pile may compress over time in high use areas. Protective coatings cannot be applied to such fabrics, so care with liquids should be taken as these may mark.
- Fabrics with a linen and/or cotton content can pill and have fine threads visible. Some display slub characteristic effects and may include occasional seeds and husks.
- Linen has a natural tendency to crease which enhances its textural appearance, creases will soften as the fabric relaxes in use. Pilling can occasionally occur in early stages of use, which is a feature of such fabrics.
- Upholstery fabrics are not matched at the seams unless marked by ⇄ when they are partially matched across the piece, eg stripes may match vertically, however piping and hidden seams may not.
- Due to the methods of dyeing used with certain fabrics there may be variations in colour and shading, which can occur within the same batch and are quite normal.
- Swatches used in your fabric selection are illustrative of the design and colour. Upholstered products may adopt a slightly different texture and appearance from the swatch due to the fire resistant processing. The occasional odour from this will dissipate once the product is unwrapped and in use.
- Every effort is made to ensure that the products supplied correspond as closely as possible to samples in our stores, catalogue, swatches and our website, however, variations may occur during normal manufacturing between batches, and due to unique characteristics of natural materials.

LEVELLING, ASSEMBLY AND MOVING PRODUCTS

- Your product must be positioned on a level non slip solid surface to ensure it does not rock and damage the frame, use felt pads on feet to assist if the floor is not level as even the most modern property can experience minor variation in surfaces or levels. This is especially important for any supporting legs which must be positioned upright on a non slip surface; check regularly that they are positioned correctly.
- Take care when moving products. We recommend they are lifted by two persons as dragging items across the floor will cause damage to the joints and any supporting legs.
- Large items which are assembled on site from multiple sections should be disassembled before relocation to a new position.
- Self assembly items should be assembled at the intended location and lifted carefully in to position.
- To prevent movement, check all fixings are tight and secure before use.
- From time to time all fixings and joints will require tightening to prevent loosening which can create squeaks and movement. Full instructions are enclosed with your product.

SUNLIGHT AND HEAT

- Avoid exposing your bed to direct sunlight as this may prematurely fade the colour. In addition a minimum clearance of 30cm from heat sources is advised.
- We do not recommend locating products in excessively high or low temperatures or where the environment is often damp as this may cause product issues.
- You should not place hot items such as cups, laptops or hot water bottles on the fabric as this may mark.

MATTRESS SIZE

- Ensure that the mattress you intend using is compatible with the dimensions of your chosen upholstered bedstead before purchase. Laura Ashley mattresses meet industry standard sizes.
- Laura Ashley offers a wide range of quality mattresses fully compatible with our upholstered bedsteads to allow you the flexibility to mix and match your own bed and mattress comfort.
- As with all slatted bedsteads some movement of the mattress on the smooth slats should be expected.

FIRE RETARDANCY

All foam is manufactured to meet stringent flammability regulations; additives used to comply with this standard may occasionally give rise to a slight odour which will dissipate over time once the product is unwrapped, aired and in use.

GENERAL MAINTENANCE INSTRUCTIONS

We recommend the purchase of a Guardsman Protection Plan* at time of ordering to offer extra peace of mind in case of accidents.

To help prolong the life of your product, we advise the following:

General Cleaning

- Regular cleaning with a soft brush and/or gently vacuuming helps keep your furniture looking its best as accumulated dust will accelerate the wear of covers.
- Some fabrics have a protective coating applied, however periodic cleaning of the entire piece is still essential to maintain appearance and prevent premature fading and wear as ground in dirt will damage the fabric.
- All upholstery products should be professionally cleaned in situ unless otherwise stated. We recommend using a reputable specialist upholstery care professional and requesting a colour fastness test is performed and is satisfactory on an inconspicuous area before cleaning commences as Laura Ashley cannot take responsibility for third party actions.
- Fixed covers professionally clean in situ - Safeclean by Guardsman* (0800 585693) are one of many companies who provide specialist cleaning services.
- Do not dry clean or wash covers unless it is specifically stated that you can, as doing so could result in a loss of fire retardant properties and cause fabric durability issues.
- Remove all spills immediately. Blot liquid spills with a clean, dry, white cloth; work towards the centre of the spill. Do not rub or use abrasive cleaners as this may damage the furniture. Should the piece become stained or suffer other damage we recommend professional help is sought. If you have a Guardsman Protection Plan* contact them immediately for advice, alternatively a number of nationwide services are available including Safeclean* on 0800 585 693 or Guardsman Home Services* on 0845 6020789.
- Wooden components use a lightly damp cloth rinsed in warm water, do not use a detergent. Polish periodically with a natural wax.

General Care

- Protect delicate flooring from potential marking by feet or legs using felt pads.
- Dropping furniture onto corners or feet will weaken and damage frames, feet or legs.
- Prevent sharp objects such as toys, buckles and heels from coming into contact with your furniture as these may cause damage. We recommend you discourage pets from climbing on or clawing upholstery. If snags do occur do not pull them, these should be threaded back in gently.
- Avoid contact with air pollution or chemicals such as household and baby wipes, hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials, other than those recommended as these may affect the finish.
- If your furniture becomes soiled, scratched, chipped or suffers other damage we recommend professional help is sought to restore it.
- Please do not allow your furniture to be jumped on as this will damage the slats or the frame and invalidate the guarantee.
- If you have relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are available including Guardsman Home Services* on 0845 6020789 or for cleaning Safeclean* on 0800 585 693.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.