

LAURA ASHLEY
HOME

ealing
furniture

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: http://www.lauraashley.com/page/care_guides

Hier finden Sie den Ratgeber in deutscher Sprache: http://www.lauraashley.com/page/care_guides

EALING FURNITURE

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces that will bring pleasure for years to come. Each item is hand finished and uses traditional cabinet making techniques to ensure strength and longevity.

- Ealing features a contemporary style ideal for most living spaces
- Constructed from solid birch and laminated MDF, each product is lovingly hand finished to reveal natural features in the birch sections such as knots, medullary rays, grain and colour variation which may differ between parts of the same product and from product to product to make each piece unique.
- Table tops feature drop down leaves for easy storage or to create a larger surface whenever required, they are easily extendable using a pull out baton.

With careful use these finely produced pieces will give many years of satisfaction

FEATURES OF NATURAL WOOD

Wood is a beautiful natural material. It is important to understand its unique properties; which should not be mistaken for flaws.

Wood Shading and Grain

Each piece can vary in colour, shading and grain pattern between different products, and between parts of the same product which is a normal feature of all natural wood furniture.

Knots

A natural feature of all real wood furniture where a branch was attached; they do not affect performance.

Medullary Rays

Markings are created where wood is cut across the grain producing interesting features such as growth rings and flecks.

EXPANSION AND TIMBER MOVEMENT

- All timber will move from season to season because of changes in atmospheric temperature and humidity occasionally making moving parts a little stiffer to operate.
- On drawers, to ease movement simply rub a little candle wax on the drawer runners attached to the carcass of the furniture drawer.
- Locating products in a damp environment or in excessively high or low temperatures is not recommended and may cause product issues.

LEVELLING, ASSEMBLY AND MOVING PRODUCTS

- It is essential your furniture is positioned on a level solid surface to ensure that doors hang and open correctly and the product does not rock, use felt pads on feet to assist if floor not level.
- Products with doors have wedges to square doors if surface is not level, place a wedge under the feet to raise corner as required, and snap off when furniture is in place for several days so no longer visible.
- If doors fail to operate smoothly, or the product is moved, levelling should be rechecked.
- When moving products lift with two persons, as dragging items across the floor will cause damage to joints.
- Large items which are assembled on site from multiple sections should be disassembled before relocation to a new position.
- Self assembly items should be assembled at intended location and lifted carefully in to position.
- Assembled products from time to time require all fixings and joints tightening to prevent loosening which can create squeaks and movement, full instructions are enclosed with your product .

SUNLIGHT AND HEAT

- Avoid exposing your furniture to excessive heat as this can cause cracking. A minimum 30cm clearance from heat sources is advised.
- Direct sunlight will cause the colour of real wood to change, even if painted or lacquered,
- Use in hot and sunny conservatories is not recommended.
- Leaving items such as ornaments in one place in sunlight on furniture may leave a mark when it is removed. Such marks should blend in with time.
- Never place hot dishes directly on to surfaces, use tablemats. Prolonged use of hot equipment e.g. a laptop, may cause scorching.
- Dark rubber feet used on some equipment may occasionally contain chemicals that can permanently mark surfaces so care should be taken.

MAINTENANCE AND CARE INSTRUCTIONS

We recommend the purchase of a Guardsman Protection Plan* at time of ordering (exclusions apply), to offer extra peace of mind in case of accidents.

To prolong the life of your furniture we advise the following:

Cleaning

- Regularly dust with a soft cloth and occasionally wipe using a mild detergent solution on a very lightly dampened cloth and dry with a lint-free cloth.
- Beeswax furniture polish from a reputable supplier may be used on wooden sections, repeated use of a polish containing silicone is not recommended as it leads to a build up of silicone film altering the appearance.
- Clean glass or mirrored panels using a non-solvent based glass cleaner and soft cloth, carefully avoiding contact with wooden or painted sections.
- Follow cleaning instructions carefully, spills should be removed immediately by blotting with a dry white cloth. If the spillage causes staining or the piece requires routine cleaning, we recommend a specialist cleaner.

Care - To Avoid Unnecessary Damage

- Protect delicate flooring from potential marking by feet or legs using felt pads or castor cups.
- Do not drop furniture onto corners or feet, or lean backwards on two legs as this will weaken and damage frames, feet or legs.
- Prevent sharp objects such as toys, buckles and heels from coming into contact with your furniture.
- Avoid contact with chemicals such as hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials other than those recommended as these may affect the finish.
- If your furniture becomes soiled, scratched, chipped or suffers other damage we recommend professional help is sought to restore it.
- If you have relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are offered including Guardsman Home Services* 0845 6020789 or for cleaning Safeclean* on 0800 585 693.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.