

LAURA ASHLEY
HOME

eleanor
furniture

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: http://www.lauraashley.com/page/care_guides

Hier finden Sie den Ratgeber in deutscher Sprache: http://www.lauraashley.com/page/care_guides

ELEANOR FURNITURE

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces that will bring pleasure for years to come. Each item of furniture is hand finished and uses traditional cabinet making techniques to ensure strength and longevity.

- The Eleanor range is made from predominantly modern materials, with some solid wood components chosen for structural integrity.
- Painted in a matt sable grey, each piece is finished with several coats of clear lacquer for a low maintenance finish.
- Handles are pewter effect and the delicate legs are elegantly tapered.
- Eleanor is a self assembly range, and assembly is very simple, detailed instructions are supplied with the furniture.

With correct assembly and careful use these finely produced pieces will give many years of satisfaction.

FEATURES OF WOOD AND MODERN MATERIAL PAINTED FINISH

Wood is a beautiful natural material with unique properties; which should not be mistaken for defects.

Knots

Knots, burrs and inconsistent grains occur naturally as the tree grows and do not affect performance; proof of the highly individual nature of wood, these are sometimes visible through the painted surface.

Joint Lines

Hairline cracks in the grooves or slight movement in panels or joints are quite normal and fillers may be used to reduce the visibility of joint lines.

Painted Finish

New furniture initially may vary in shade from existing pieces within the same range. Occasional slight odours from the finishing are not harmful, and will dissipate in time once the product is unwrapped, aired and in use.

EXPANSION AND TIMBER MOVEMENT

- All timber will expand and contract throughout the year and acclimatise to its surroundings. This may occasionally make moving parts a little stiffer to operate and hairline cracks in grooves appear as panels move, these are all properties of natural timber.
- To ease movement on drawers simply rub a little candle wax on the runners attached to the carcass of the furniture drawer.
- We do not recommend locating products in excessively high or low temperatures, or where the environment is often damp as this may cause product issues.

LEVELLING, ASSEMBLY AND MOVING PRODUCTS

- Furniture must be positioned on a level surface to ensure that it does not rock and that any doors operate smoothly, if the product is moved, levels should be rechecked, the use of felt pads or wedges on feet can assist if the floor is not level.
- Products with doors have adjustable feet or hinges to square the doors if the floor is not level, follow the instructions included with your furniture if adjustment is necessary.
- If doors fail to operate smoothly, or the product is moved, levelling should be rechecked.
- Take care when moving products. We recommend they are lifted by two persons as dragging items across the floor will cause damage to the joints.
- Large items which are assembled on site from multiple sections should be disassembled before relocation to a new position.
- Self Assembly items should be assembled at the intended location and lifted carefully into position.
- Assembled products from time to time require all fixings and joints tightening to prevent loosening which can create squeaks and movement, full instructions are enclosed with your product.

SUNLIGHT AND HEAT

- Avoid exposing your furniture to excessive heat as this can cause cracking. A minimum 30cm clearance from heat sources is advised.
- Direct sunlight will cause the colour of real wood to change, even if painted or lacquered, especially if the furniture is placed near a window. Use in hot and sunny conservatories is not recommended.
- Leaving items such ornaments in one place in sunlight on furniture may leave a mark when it is removed. Such marks should blend in with time.
- Never place hot dishes directly on to surfaces, use tablemats. Prolonged use of hot equipment e.g. a laptop, may cause scorching.
- Dark rubber feet used on some equipment may occasionally contain chemicals that can permanently mark on furniture surfaces so care should be taken.

MAINTENANCE AND CARE INSTRUCTIONS

We recommend the purchase of a Guardsman Protection Plan* at time of ordering (exclusions apply), to offer extra peace of mind in case of accidents.

To prolong the life of your furniture we advise the following:

Cleaning

- Regularly dust with a soft cloth and occasionally wipe with a soft cloth very lightly dampened with a mild detergent solution and dry with a lint-free cloth.
- Beeswax furniture polish from a reputable supplier may be used, the repeated use of a polish containing silicone is not recommended as it will lead to a build up of a silicone film altering the appearance.
- Clean glass or mirrored panels using a non solvent based glass cleaner and soft cloth, carefully avoiding contact with wooden or painted sections.
- Maintain any upholstered seats regularly with a soft brush and/or gently vacuuming; periodic cleaning is required to maintain appearance and prevent premature fading and wear.
- Follow cleaning instructions carefully, spills should be removed immediately by blotting with a dry white cloth. If the spillage causes staining or the piece requires routine cleaning, we recommend a specialist cleaner. A number of nationwide services are available including Safeclean* on 0800 585 693.

Care - To Avoid Unnecessary Damage

- Protect delicate flooring from potential marking by feet or legs using felt pads or castor cups.
- Do not drop furniture onto corners or feet, or lean backwards on two legs as this will weaken and damage frames, feet or legs.
- Prevent sharp objects such as toys, buckles and heels from coming into contact with your furniture.
- Avoid contact with any chemicals such as household or baby wipes, hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials, other than those recommended as these may affect the finish.
- If your furniture becomes soiled, scratched, chipped or suffers other damage we recommend professional help is sought to restore it.
- If you have relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are available including Guardsman Home Services* on 0845 6020789 or for cleaning Safeclean* on 0800 585 693.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.