

LAURA ASHLEY  
HOME

elgin  
furniture

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: [http://www.lauraashley.com/page/care\\_guides](http://www.lauraashley.com/page/care_guides)

Hier finden Sie den Ratgeber in deutscher Sprache: [http://www.lauraashley.com/page/care\\_guides](http://www.lauraashley.com/page/care_guides)

## **ELGIN**

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces that will bring pleasure for years to come.

- Simply styled to complement any interior home environment, our versatile Elgin pieces are left untreated so that you can paint or treat them in your own choice of colours and finishes.
  - Elgin is crafted from unpainted solid beech, beech veneers and modern materials, which is intended to be completed with a paint or finish of your choice. We recommend Laura Ashley furniture paint for a perfect finish and that no oil is applied before painting.
  - Left untreated any natural variations in grain and wood colour will be visible and the timber may be susceptible to splitting and cracking.
- With careful use these finely produced pieces will give many years of satisfaction.

## **FEATURES OF NATURAL WOOD**

Wood is a beautiful natural material; understand its unique properties which should not be mistaken for flaws.

### **Wood Shading and Colour**

All timber surfaces will change colour and mellow over time. Variation in grain, shading and colour between different products and within the same product can occur. New furniture initially will vary in shade from existing pieces within the same range.

### **Knots**

Knots, burrs and inconsistent grains occur naturally as the tree grows and may be visible through any painted surface; they do not affect performance; proof of the highly individual nature of wood.

### **Grain and Medullary Rays**

Each piece will have a slightly different grain pattern depending on which direction the wood is cut. Quarter sawn timbers enhance the natural characteristics of the grain to highlight medullary rays with interesting features such as growth rings, stripes and flecks which vary from section to section within the same piece.

## **EXPANSION AND TIMBER MOVEMENT**

- All timber will expand and contract throughout the year and acclimatise to its surroundings. This may occasionally make moving parts a little stiffer to operate and hairline cracks in grooves appear as panels move, these are all properties of natural timber.
- We do not recommend locating products in excessively high or low temperatures, or where the environment is often damp as this may cause product issues.

## **LEVELLING, ASSEMBLY AND MOVING PRODUCTS**

- It is essential that your furniture is positioned on a level solid surface to ensure the product does not rock, use felt pads on feet to assist if floor not level.
- When moving products lift with two persons, as dragging items across the floor will cause damage to joints.
- Large items which are assembled on site from multiple sections should be disassembled before relocation to a new position.
- Self assembly items should be assembled at the intended location and lifted carefully into position.
- Assembled products from time to time require all fixings and joints tightening to prevent loosening which can create squeaks and movement, full instructions are enclosed with your product.

## **SUNLIGHT AND HEAT**

- Avoid exposing your furniture to excessive heat e.g. by placing it in front of a radiator, as this can cause cracking. A minimum 30cm clearance from heat sources is advised.
- Direct sunlight will cause the colour of real wood to change, even if it is painted or lacquered, this will be more readily apparent if the furniture is placed under a window. Use in hot and sunny conservatories is not recommended.
- Leaving items such as vases or ornaments in one place on a piece of furniture in sunlight may leave a mark when it is removed. Such marks should blend in with time.
- Never place hot dishes directly on to wooden or painted surfaces, we recommend you use tablemats. Prolonged use of hot electrical equipment, such as a laptop, on top of furniture may also cause scorching.
- The dark rubber feet used on electrical and other equipment occasionally contain chemicals that can leave a permanent mark on furniture surfaces care should be taken.

## MAINTENANCE AND CARE INSTRUCTIONS

To prolong the life of your furniture we advise the following:

### Cleaning

- Regularly dust with a soft cloth and occasionally wipe using a mild detergent solution on a very lightly dampened cloth and dry with a lint-free cloth.
- Spills on the furniture must be removed immediately by blotting with a dry white cloth to minimise staining. Product that is not painted will be more susceptible to staining. - Light stains may be removed by gently rubbing in the direction of the grain with 400 grit (very fine) sandpaper.
- If a spillage has caused staining, we recommend you contact specialists who are equipped to deal with such occurrences. For professional cleaning and maintenance advice contact Guardsman Home Services\* on 0845 6020789.

### Care - To Avoid Unnecessary Damage

- Protect delicate flooring from potential marking by feet or legs using felt pads or castor cups.
- Do not drop furniture onto corners or feet, or lean backwards on two legs as this will weaken and damage frames, feet or legs.
- Prevent sharp objects such as toys, buckles and heels from coming into contact with your furniture.
- Avoid contact with any chemicals such as hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials other than those recommended as these may affect the finish.
- If your furniture becomes soiled, scratched, chipped or suffers other damage we recommend professional help is sought to restore it.
- If you have relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are offered including Guardsman Home Services\* 0845 6020789 or for cleaning Safeclean\* on 0800 585 693.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.