

LAURA ASHLEY
HOME

portsmouth
furniture

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: http://www.lauraashley.com/page/care_guides

Hier finden Sie den Ratgeber in deutscher Sprache: http://www.lauraashley.com/page/care_guides

PORTSMOUTH FURNITURE

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces that will bring pleasure for years to come. Each item of furniture is hand finished and uses traditional cabinet making techniques to ensure strength and longevity.

- The Portsmouth children's bedroom range is hand crafted from modern materials and solid birch chosen for structural integrity and stability.
- Painted in an off-white colour, Portsmouth is finished with several coats of lacquer for a low maintenance finish.
- The modular nature of the range means that the layout can be reconfigured as your child grows and new pieces added.

With careful use these finely produced pieces will give many years of satisfaction.

FEATURES OF NATURAL WOOD

Wood is a beautiful natural material. It is important to understand its unique properties; these properties should not be mistaken for flaws.

Knots and Joint Lines

Knots, burrs and inconsistent grains occur naturally as the tree grows and do not affect performance; proof of the highly individual nature of wood. Hairline cracks in the grooves or slight movement in panels or joints are quite normal and fillers may be used to reduce the visibility of joint lines. Both features can sometimes be visible through the painted surface, and do not affect performance.

EXPANSION AND TIMBER MOVEMENT

- All timber will expand and contract throughout the year and acclimatise to its surroundings. This may occasionally make moving parts a little stiffer to operate and hairline cracks in grooves appear as panels move, these are all properties of natural timber.
- On drawers, to ease movement simply rub a little candle wax on the drawer runners attached to the carcass of the furniture drawer.
- We do not recommend locating products in excessively high or low temperatures, or where the environment is often damp as this may cause product issues.

LEVELLING, ASSEMBLY AND MOVING PRODUCTS

- It is essential your furniture is positioned on a level solid surface to ensure that doors hang and open correctly and the product does not rock, use felt pads on feet to assist if floor not level.
- Products with doors have adjustable hinges to square the doors if the floor is not level follow the instructions included with your furniture if adjustment is necessary.
- If doors fail to operate smoothly, or the product is moved, levelling should be rechecked.
- When moving products lift with two persons, as dragging items across the floor will cause damage to joints.
- Large items which are assembled on site from multiple sections should be disassembled before relocation to a new position.
- Self Assembly items should be assembled at the intended location and lifted carefully into position.
- Assembled products from time to time require all fixings and joints tightening to prevent loosening which can create squeaks and movement, full instructions are enclosed with your product.

SUNLIGHT AND HEAT

- Avoid exposing your furniture to excessive heat e.g. by placing it in front of a radiator, as this can cause cracking. A minimum 30cm clearance from heat sources is advised.
- Direct sunlight will cause the colour of real wood to change, even if it is painted or lacquered, this will be more readily apparent if the furniture is placed under a window. Use in hot and sunny conservatories is not recommended.
- Leaving items such as vases or ornaments in one place on a piece of furniture in sunlight may leave a mark when it is removed. Such marks should blend in with time.
- Never place hot dishes directly on to wooden or painted surfaces, we recommend you use tablemats. Prolonged use of hot electrical equipment, such as a laptop, on top of furniture may also cause scorching.
- The dark rubber feet used on electrical and other equipment occasionally contain chemicals that can leave a permanent mark on furniture surfaces care should be taken.

MAINTENANCE AND CARE INSTRUCTIONS

We recommend the purchase of a Guardsman Protection Plan* at time of ordering (exclusions apply) to offer extra peace of mind in case of accidents.

To prolong the life of your furniture we advise the following:

Cleaning

- To maintain the appearance of your furniture we recommend regular dusting with a soft cloth. It may occasionally be wiped with a soft cloth very lightly dampened with a mild detergent solution and dried with a lint-free cloth.
- A beeswax furniture polish from a reputable supplier may also be used.
- The repeated use of a polish containing silicone is not recommended, as it will lead to a build up of a silicone film altering the appearance of the piece.
- Glass or mirrored panels should be cleaned using a non solvent based glass cleaner and soft cloth, carefully avoiding contact with wooden or painted sections.
- Maintain any upholstered seats regularly with a soft brush and/or gently vacuuming, periodic cleaning is required to maintain appearance and prevent premature fading and wear. Please follow the cleaning instructions carefully, Safeclean* offer professional cleaning in situ call 0800 585 693.
- Follow cleaning instructions carefully, spills should be removed immediately by blotting with a dry white cloth. If the spillage causes staining or the piece requires routine cleaning, we recommend a specialist cleaner.

Care

- We recommend you protect delicate flooring from potential marking by feet or legs.
- Dropping furniture onto corners or feet will cause damage to the frame and/or legs.
- Leaning backwards on two legs of a chair or stool will weaken joints.
- Take care to prevent sharp objects such as toys, buckles and heels from coming into contact with your furniture.
- Avoid contact with chemicals such as wipes, hair and skin preparations, fake tans, insect repellents and other cosmetics, or household cleaning materials other than those recommended as these may affect the finish.
- If your furniture becomes soiled, scratched, chipped or suffers other damage we recommend professional help is sought to restore it.
- If you have relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are offered including Guardsman Home Services* 0845 6020789 or for cleaning Safeclean* on 0800 585 693.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.

www.lauraashley.com

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* Available UK and ROI only