

LAURA ASHLEY  
HOME

colorado & arizona  
upholstered  
leather furniture

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: [http://www.lauraashley.com/page/care\\_guides](http://www.lauraashley.com/page/care_guides)

Hier finden Sie den Ratgeber in deutscher Sprache: [http://www.lauraashley.com/page/care\\_guides](http://www.lauraashley.com/page/care_guides)

Made in the UK

## **OAKHAM FURNITURE**

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces that will bring pleasure for years to come. Each item of furniture is hand finished and uses traditional cabinet making techniques to ensure strength and longevity.

- Oakham is a warm classic furniture range suitable for all living interiors made from birch, solid oak, oak veneers and modern materials.
  - The range features turned oak handles and is spray painted in a satin finish with oak or oak veneered tops.
  - Solid oak profile detailing is added below the edge of the tops and each drawer contains a profile feature around the drawer fronts to create interest.
  - Each piece is finished with a top coat of clear lacquer for a low maintenance finish.
- With careful use these finely made pieces will give many years of satisfaction.

## **FEATURES OF NATURAL WOOD**

Wood is a beautiful natural material with unique properties; which should not be mistaken for defects.

### **Wood Shading and Colour**

All timber surfaces will change colour and mellow over time. Variation in grain, shading and colour between different products and within the same product can occur. New furniture initially will vary in shade from existing pieces within the same range.

### **Knots and Splits**

Knots, burrs and inconsistent grains occur naturally as the tree grows and do not affect performance; proof of the highly individual nature of wood.

### **Grain and Medullary Rays**

Each piece will have a slightly different grain pattern depending on which direction the wood is cut. Quarter sawn timbers enhance the natural characteristics of the grain to highlight medullary rays with interesting features such as growth rings, stripes and flecks which vary from section to section within the same piece.

### **Joint Lines**

Hairline cracks in the grooves or slight movement in panels or joints are quite normal and fillers may be used to reduce the visibility of joint lines which may be visible through painted surfaces.

## **EXPANSION AND TIMBER MOVEMENT**

- All timber will expand and contract throughout the year and acclimatise to its surroundings. This may occasionally make moving parts a little stiffer to operate and hairline cracks in grooves appear as panels move, these are all properties of natural timber.
- To ease movement on drawers simply rub a little candle wax on the runners attached to the carcass of the furniture drawer.
- We do not recommend locating products in excessively high or low temperatures, or where the environment is often damp as this may cause product issues.

## **LEVELLING, ASSEMBLY AND MOVING PRODUCTS**

- Furniture must be positioned on a level surface to ensure that it does not rock and that any doors operate smoothly, if the product is moved, levels should be rechecked, the use of felt pads or wedges on feet can assist if the floor is not level.
- Products with doors have adjustable hinges to square the doors if the floor is not level, follow the instructions included with your furniture if adjustment is necessary.
- If doors fail to operate smoothly, or the product is moved, levelling should be rechecked.
- Take care when moving products. We recommend they are lifted by two persons as dragging items across the floor will cause damage to the joints.
- Large items which are assembled on site from multiple sections should be disassembled before relocation to a new position.
- Self Assembly items should be assembled at the intended location and lifted carefully into position.
- Assembled products from time to time require all fixings and joints tightening to prevent loosening which can create squeaks and movement, full instructions are enclosed with your product.

## **SUNLIGHT AND HEAT**

- Avoid exposing your furniture to excessive heat as this can cause cracking. A minimum 30cm clearance from heat sources is advised.
- Direct sunlight will cause the colour of real wood to change, even if painted or lacquered, especially if the furniture is placed near a window. Use in hot and sunny conservatories is not recommended.
- Leaving items such as ornaments in one place in sunlight on furniture may leave a mark when it is removed. Such marks should blend in with time.
- Never place hot dishes directly on to surfaces, use tablemats. Prolonged use of hot equipment e.g. a laptop, may cause scorching.
- Dark rubber feet used on some equipment may occasionally contain chemicals that can permanently mark on furniture surfaces so care should be taken.

## **GUARANTEE**

- Our robust and durable frames and springs are manufactured to comply with British Standards, and are guaranteed for a reassuring five years of normal domestic use.
- The guarantee does not apply to the covering leather or cushion fillings as we have no control over their use, or the environment in which they are kept.
- Seconds and ex-display pieces are not covered by the five year guarantee.

## **SUNLIGHT AND ENVIRONMENT**

- If your upholstery is exposed to direct sunlight for long periods of time, the colour and leather will deteriorate. Use in hot and sunny conservatories is not recommended.
- At least a 30cm clearance from heat sources such as radiators is advised to prevent colour change or permanent marks occurring.
- You should not place hot items such as cups, laptops or hot water bottles on the leather as this may mark, causing it to darken.
- We do not recommend locating products in excessively high or low temperatures, or where the environment is often damp as this may cause product issues.

## **GENERAL MAINTENANCE INSTRUCTIONS**

Laura Ashley recommends the purchase of a Guardsman Protection Plan\* at time of ordering to offer extra peace of mind in case of accidents. To help prolong the life of your leather upholstery we advise the following:

### **Cleaning**

- We do not recommend specialist leather care products are used on the Colorado & Arizona leather. Do not use leather soap, saddle soap, hide food, or any polish unless specifically recommended for this type of leather by a reputable retailer and then use only as directed trying on a hidden area first
- To remove atmospheric dust and dirt that could cause premature wear, clean regularly with a soft brush or cloth and gently buff with a clean soft cloth. Avoid using a vacuum cleaner on leather.
- Show wood should be kept clean with a damp cloth rinsed in warm water, never use detergents. Polish periodically with a natural wax.
- Remove all spills immediately. Blot liquid spills with a clean, dry, white cloth, work towards the centre of the spill. Do not rub or use abrasive cleaners, solvents or detergents as this may damage the furniture.
- Should the piece become stained or suffer other damage we recommend professional help is sought. If you have a Guardsman Protection Plan\* contact them immediately for advice, alternatively a nationwide service is offered by Safeclean\* on 0800 585 693 or Guardsman Home Services\* on 0845 6020789 as one of many nationwide furniture specialists.

### **Care**

- Colorado & Arizona leather features a light nap, contact with liquids should be avoided.
- Avoid sitting on the arms or edges of furniture as this may cause distortion or damage.
- Pushing feet against or placing them on the arms may cause damage to the arm or frame.
- Please do not allow your furniture to be jumped on, as this will damage the springs and frame, and invalidate the guarantee.
- Take care to prevent sharp objects such as toys, buckles, garment studs and heels from coming into contact with your furniture as they may cause damage.
- We recommend you discourage domestic pets from climbing on or clawing upholstery.
- Avoid air pollution such as cigarette smoke and cooking fumes, which can cause leather to fade or change colour.
- Take care to avoid chemicals such as hair preparations, fake tans, insect repellents and other cosmetics coming into contact with the leather; as this is likely to damage the surface.
- Take great care when unzipping covers and replace them correctly, never force a zip, and avoid trapping fabric when fitting, or lifting items by the zips.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.

[www.lauraashley.com](http://www.lauraashley.com)

October 2015

\* Available UK and ROI only