

LAURA ASHLEY
HOME

Mortimer Faux
Rattan Sofa

information and care guide

please read and retain for future reference

Afin d'obtenir ce guide en français, merci de vous rendre à cette adresse: http://www.lauraashley.com/page/care_guides

Hier finden Sie den Ratgeber in deutscher Sprache: http://www.lauraashley.com/page/care_guides

Mortimer

Laura Ashley furniture is craftsman made with great care and attention to produce distinctive pieces that will bring pleasure for years to come.

- Add a touch of luxury to your garden, conservatory or living space with our new Mortimer faux rattan sofa in a beautiful beech shade.
- The lightweight and durable high density polyethylene weave is woven around a sturdy powder coated aluminium frame.
- Mortimer faux rattan frames are UV and weather resistant so may be left outside all year around.
- Cushions and covers are UV and shower resistant but are not intended to be left outside or exposed to damp conditions for long periods

With careful use these finely made pieces will give many years of satisfaction.

FEATURES OF FAUX RATTAN

- High density polyethylene weave is tough and durable.
- Woven in stranded sections these will be tucked in by hand at the end of each strand, due to hand finishing, these ends may occasionally be visible.

Storage and Use

We recommend the cushions and covers are stored inside after use and that a cover is used on the frames during poor weather and winter months. Covers and cushions must not be left outside or exposed to wet conditions for long periods.

EXPANSION AND MOVEMENT

- All faux rattan will display movement from season to season because of changes in atmospheric temperature and humidity.
- We do not recommend locating products in excessively high or low temperatures, as this may cause product issues.

LEVELLING, ASSEMBLY AND MOVING PRODUCTS

- Furniture must be positioned on a level surface to ensure that it does not rock, the use of felt pads or wedges is recommended. If the product is moved, levels should be rechecked,
- Take care when moving products. We recommend they are lifted by two persons as dragging items across the floor will cause damage to the joints and legs.

SUNLIGHT AND HEAT

- Avoid exposing your furniture to excessive heat for example by placing it under an outdoor heater, as this can cause sagging or cracking. A minimum 30cm clearance from heat sources is advised.
- Direct sunlight over a long period of time will cause the colour of all faux rattan to change slightly.
- Never place hot dishes or objects directly on to surface, we recommend you use protection. Prolonged use of hot equipment, such as a laptop, on top of furniture may also cause scorching.
- The dark rubber feet used on electrical and other equipment occasionally contain chemicals that can leave a permanent mark on furniture surfaces, care should be taken.

SEAT CUSHIONS, FILLINGS & SEAT COVERS

Cushions contain high quality fillings carefully calculated to give the correct loft for each range. All seat and back cushion fillings will compress when used, just like a pillow. The appearance and performance of your cushions can be preserved by regular maintenance. Follow these simple steps as soon as your furniture is in use:-

Foam with Fibre Wrap Seats

- This is a firm and supportive filling.
- Due to small tolerances in polyurethane foam manufacturing process, hardness of foam may vary from cushion to cushion within the same product or order, the variance may reduce with use over time.
- Plump cushions firmly on the outside borders occasionally to restore air between the fibres and maintain the shape.
- Seat covers should be rotated, and redressed regularly to realign the seat edges.

Fibre Backs

- This is a soft and comfortable filling which requires frequent maintenance.
- After use regularly plump cushions firmly on the outside borders to restore air between the fibres this will maintain the look and comfort, and help prevent fibres binding.
- At least weekly vigorously beat each edge of the cushions with the flat of your hand; the more often this is carried out the better the filling will perform.
- Remove the filling interiors from their covers occasionally to plump them.

All Cushion Fillings

- Fillings which are not maintained correctly from the beginning will bind and become difficult to restore, losing comfort and shape.
- Swap reversible cushions around and turn where possible to ensure equal wear.
- Cushions are likely to have moved during transit and because they need time to settle may cause slight lifting of the back pads. Redressing may be required so they sit correctly, ensure the cushion pads are positioned well back, squarely and flat on the seating platform so backs sit flat to the seat.

FIRE RETARDANCY

All cushion covers and foam is manufactured to meet stringent flammability regulations; additives used to comply with this standard may occasionally give rise to a slight odour which will dissipate over time once the product is unwrapped, aired and in use.

GUARANTEE

- Our robust and durable frames are manufactured to comply with British Standards and are guaranteed for a reassuring five years of normal domestic use.
- The guarantee does not apply to the covering fabric or cushion fillings as we have no control over their use, care or local environment.
- Seconds and ex-display pieces are not covered by the five year guarantee.

MAINTENANCE INSTRUCTIONS

To prolong the life of your furniture we advise the following:

Cleaning

- To maintain the appearance of your faux rattan frame we recommend regular dusting with a soft cloth. Occasionally mild detergent solution and a soft bristle brush can be used for removing any dirt between the weave. Do not use any form of pressure cleaner.
- For cleaning the cushion covers use a lightly damp cloth and a mild detergent solution. Covers are removable but are not suitable for machine washing or dry cleaning as this will affect the fire retardant coating.
- Remove all spills immediately. Blot liquid spills with a clean, dry, white cloth; work towards the centre of the spill. Do not rub or use abrasive cleaners as this may damage the furniture.
- Should the piece become stained or suffer other damage we recommend professional help is sought. If you have a Guardsman Protection Plan* contact them immediately for advice, alternatively a number of nationwide services are available including Safeclean* on 0800 585 693 or Guardsman Home Services* on 0845 6020789.

Care - To Avoid Unnecessary Damage

- Protect delicate flooring from potential marking by feet or legs using felt pads or castor cups.
- Do not drop furniture onto corners or feet, or lean backwards on two legs as this will weaken and damage frames, feet or legs.
- Prevent sharp objects such as toys, buckles and heels from coming into contact with your furniture.
- To maximise the longevity of the product avoid prolonged exposure to water or excessive sun.
- Avoid contact with chemicals such as hair and skin preparations, fake tans, insect repellants and other cosmetics, or household cleaning materials, other than those recommended as these may affect the finish.
- If your furniture becomes soiled, scratched, chipped or suffers other damage we recommend professional help is sought to restore it.
- If you have relevant insurance you may wish to contact your provider for advice. Alternatively a number of nationwide services are offered including Guardsman Home Services* 0845 6020789 or for cleaning Safeclean* on 0800 585 693.

Following the guidelines above will ensure product performance is maintained. Laura Ashley is not responsible for defects caused by the misuse of your product.